**Ottawa County Department of Job and Family Services**

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| **Many services are available without a visit inside the agency.** Documents for all programs can be placed in the agency drop box which is located right in front of the main entrance or emailed to [info@ottawacountyjfs.org](mailto:info@ottawacountyjfs.org). When emailing, please provide a case number, name and phone number. This email accepts documents for all programs operated by the County DJFS. Please do not leave cash or checks in this box. |
| **Public Assistance Programs:**   * COVID19 Emergency Financial Assistance – go to [www.ottawacountyjfs.org](http://www.ottawacountyjfs.org) and click on the COVID19 link for more information and to apply online * [www.benefits.ohio.gov](http://www.benefits.ohio.gov) - This site allows you to apply, renew, or make changes for cash, food, or Medicaid assistance. * You can also call 1-844-640-6446 to apply, renew, or make changes for Medicaid or SNAP benefits. * You can drop off documents to the drop box located in front of the main entrance to the Job and Family Services building, (please do not leave cash or checks in this box) or email them to [info@ottawacountyjfs.org](mailto:info@ottawacountyjfs.org). |
| **Child Support:**   * The Child Support web portal gives customers access to view and print case and payment information as well as report changes. The portal is available at:   <http://jfs.ohio.gov/ocs/custservwebportalwelcome2.stm>   * Until further notice, any Administrative Hearings will be conducted by telephone. * Genetic testing for paternity establishment is on hold until mid-April. * Please check with the Ottawa County Courts, to determine the status of any court hearings regarding your child support case. |
| **Child and Adult Protective Services:**   * Continue to report suspected child or elder abuse at 419-707-8639 * Protective Services staff will remain accessible during normal business hours, Monday through Friday 8 a.m.-4 p.m., and continue to provide emergency on-call coverage 24 hours a day, seven days a week. * All review hearings are being conducted by telephone until further notice. |
| **Workforce and OhioMeansJobs Services:**  For job search assistance, you can utilize [www.ohiomeansjobs.com](http://www.ohiomeansjobs.com) or [www.coronavirus.ohio.gov/jobsearch](http://www.coronavirus.ohio.gov/jobsearch)  To apply for unemployment insurance, use the information at this link: <http://www.odjfs.state.oh.us/forms/num/JFS00671/pdf/>. |