

Ottawa County Department of Job and Family Services

Many services are available without a visit inside the agency. Documents for all programs can be placed in the agency drop box which is located right in front of the main entrance or emailed to info@ottawacountyjfs.org. When emailing, please provide a case number, name and phone number. Please do not leave cash or checks in this box.

Need wifi for these services?

Free WiFi now available in JFS parking lot. Connect to JFS Public

Public Assistance Programs:

- www.benefits.ohio.gov - This site allows you to apply, renew, or make changes for cash, food, or Medicaid assistance.
- You can also call 1-844-640-6446 to apply for Medicaid or SNAP benefits.
- You can drop off documents to the drop box located in front of the main entrance to the Job and Family Services building, (please do not leave cash or checks in this box) or email them to info@ottawacountyjfs.org.

Child Support:

- The Child Support web portal gives customers access to view and print case and payment information as well as report changes. The portal is available at:
<http://jfs.ohio.gov/ocs/custservwebportalwelcome2.stm>
- Until further notice, any Administrative Hearings will be conducted by telephone.
- Genetic testing for paternity establishment will resume in August.
- Please check with the Ottawa County Courts, to determine the status of any court hearings regarding your child support case.

Child and Adult Protective Services:

- Continue to report suspected child or elder abuse at 419-707-8639
- Protective Services staff will remain accessible during normal business hours, Monday through Friday 8 a.m.-4 p.m., and continue to provide emergency on-call coverage 24 hours a day, seven days a week.
- All review hearings are being conducted by telephone until further notice.

Workforce and OhioMeansJobs Services:

- Contact us at 419-707-8605 to set up a Zoom appointment.
- For job search assistance, you can utilize www.ohiomeansjobs.com
- To apply for unemployment insurance, go to:
<https://unemploymenthelp.ohio.gov/>.